

UNICON SERVICES FOR SAKAI™

Unlock Sakai's Potential



Implementing Sakai, a collaboration and learning environment, keeps institutions on the leading edge of learning technology while controlling costs. However, implementing and maintaining Sakai requires resources and open source expertise. Unicon is one of the original Sakai Commercial Affiliates, and has deep experience in providing open source solutions for higher education. Unicon's wide range of services will help maximize the benefits of Sakai with faster implementation, increased flexibility, and reduced risk.

Expert, Experienced, and Committed

IT departments now look for strategic guidance in how to use technology to link learning to outcomes and business goals. With the influx of complex learning technologies, a drive for cost-effectiveness, and a move to run the academic side as a business, higher educational institutions are engaging Unicon as part of their IT strategy.

Unicon is selected for technical aptitude, project management, and business skills as they apply to implementing, enhancing, and maintaining Sakai in the educational environment. Unicon consulting brings an unprecedented focus to the software lifecycle throughout each customer engagement. This focus, combined with a time-tested methodology and best practices honed over 20 years and hundreds of projects, results in on-time and on-budget delivery of solutions that meet clients' unique objectives and business challenges.

Unicon offers institutions the option of combining some or all of the following services:

- ✓ Platform Evaluation
- ✓ Implementation Planning
- ✓ Branding and User Experience
- ✓ Installation and Configuration
- ✓ Technical and Functional Training
- ✓ Software Engineering
- ✓ Systems Integration
- ✓ Consulting
- ✓ Mentoring
- ✓ SLA-Driven Technical Support
- ✓ Ongoing Platform Maintenance
- ✓ Single Sign-On Integration
- ✓ Federated Identities
- ✓ Application Management
- ✓ Custom Application Hosting
- ✓ Managed Services
- ✓ Data Migration
- ✓ Disaster Readiness

Unicon is a Commercial Affiliate of the Apereo Foundation.



Commercial Affiliate

The Apereo Foundation was formed by the merger of Jasig

and the Sakai Foundation. Apereo provides an organizational umbrella for a range of projects and software communities serving higher education. Apereo is a non-profit 501(c)(3) membership organization organizing conferences in support of open source software design, development, and implementation.

To learn more about Apereo, visit <http://www.apereo.org>.



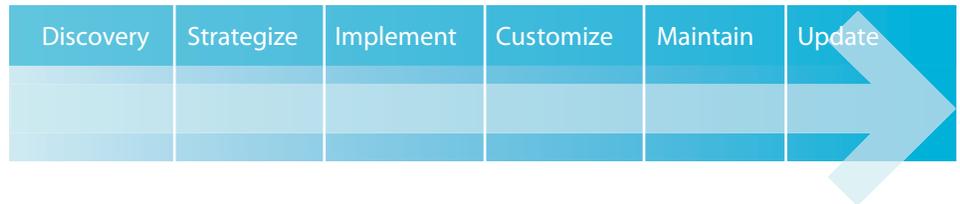
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Services and Support for Sakai

Full Support from Start to Finish

Implementing and maintaining Sakai is a long-term project involving multiple phases. Finding resources within the institution to provide expertise and guidance at every step can be a challenge. Unicon offers services for each phase of the LMS project life cycle, from evaluation and implementation to customization, support, and upgrades. The Unicon team includes architects, developers, integration consultants, and administrators who are open source systems experts with extensive community and project knowledge.

Sakai Life Cycle



Services for Sakai

With help from the Sakai community, many resources are available to help educate on best practices for implementing and maintaining Sakai. Nevertheless, attempting to educate the institution's IT team and installing an open source solution can result in the loss of valuable time and resources.

Unicon's strength lies in getting the job done right the first time. Unicon's Sakai services and support teams are open source systems experts with deep community and project knowledge. Leveraging experience gained from hundreds of open source framework implementations, Unicon's services and support teams can help the institution design, implement, and maintain an online learning environment.

- Platform Evaluation
- Implementation Planning
- Branding and User Experience
- Installation and Configuration
- Training (Administrative, Developer, and Functional)
- Customization and Integration
- Consulting and Mentoring
- Open Source Support for Sakai

Support for Open Source Technology

Unicon provides enterprise commercial support and consulting for open source projects through its Open Source Support program. This SLA-driven program is backed by an accountable team of open source experts, each possessing deep experience within the select open source projects. Support is available under three SLAs ranging from "Developer" (for non-production environments) to "Enterprise" (for those seeking 24x7 support). All support cases are handled directly by experts from the start.

Learn more about Unicon's Open Source Support program at: <http://www.unicon.net/support>.

Please contact Unicon to discuss specific needs or to view a demonstration.